



2024 Volunteer Newsletter

IMPORTANT REMINDERS

- Volunteer Uniforms:
 - Cutter & Buck is providing the volunteer uniforms this year.
 - **ALL volunteers will need to pick up their uniform package at the PGA TOUR Superstore.** (7603 Turkey Lake Rd. Orlando, 32819)
 - All volunteers will receive a ball cap- ladies that want a visor will need to exchange it at the Superstore
 - Name tags will be given to you from your committee chairman (not in the uniform package)
- Volunteer Parking/Shuttles
 - Shuttle busses will begin transporting volunteers to the volunteer tent @ 5:30 a.m.
 - Monday - Wednesday- all volunteers park onsite in Lot #10 (shuttle is out by the road)
 - Thursday - Sunday- all volunteers will park at the **Hyatt Grand Cypress. (New Location)**
 - **NEW-** All volunteers will be required to have your Volunteer Parking hang tag in your vehicle to get through the security gate to access volunteer parking. Please be in uniform AND/OR have your ID badge to ride the volunteer shuttle. You will receive the hangtag when you pick up your uniform package.
- Volunteer Breakfast – Sat. March 2nd - Volunteers only please. You are not required to wear your uniform
 - **7:45 am** breakfast line will open. **8 am** the program will begin. Please follow signs to park in Lot 7
- Golf Carts- Anyone driving a golf cart will be required to watch the updated PGA TOUR golf cart training video, sign a waiver and required to wear the safety bracelet while driving the cart
- Medical tent- located near 10 tee (In Case of Emergency call 407-536-4459 - **DO NOT CALL 911**)
- Only volunteers in uniform with a volunteer ID will be allowed to ride the volunteer shuttle and enter the volunteer HQ tent (no family members allowed)
- Volunteer Golf Days- Monday, May 20 and Monday, September 16 (dates subject to change)
- Volunteer Golf Voucher Dates- May 1 through September 30 (Monday - Friday only)
- While in uniform there is a NO drinking and NO autograph policy
- UBER/LYFT/TAXI- All drivers should enter through Gate C where they'll be directed to the designated drop off and pick up location near Parking Lot 8
- Lost & Found – located at the security tent in the Volunteer Village until 5pm. If after 5pm please call 407-876-2888
- **Public grandstands** - 1 tee, 6 green, 9 green, 14 green, 17 green, 18 green and Driving Range
- PGA TOUR Security Rules...no bags larger than 6"x6"x6" are allowed
 - No backpacks or chair bags allowed. If you plan to bring a chair, please leave the bag in your car.
 - Only clear bags smaller than 12"x6"x6" allowed. The clear backpack you are receiving in your package is approved...please be sure to use this bag.



WARDROBE

*** IMPORTANT*** Cutter & Buck is providing the volunteer uniforms. The package includes 1 polo and 1 full zip jacket with the option to purchase an additional polo. Chairman polos will be solid and volunteer polos will be striped.

Drop shipping of the uniforms will NOT be available for 2024. **ALL volunteers will need to pick up their uniform package at the PGA TOUR Superstore.** (7603 Turkey Lake Rd. Orlando, 32819)

All exchanges will be done at the Superstore.

Tournament Dress Code: All volunteers are required to wear the official volunteer uniform (volunteer shirt with khaki pants). Men are required to wear long pants. Ladies may wear pants, capris or knee length shorts/skirts during scheduled working hours.

****** No cargo style pants and no open toe shoes. Men are required to tuck in your shirts.

Additional items for purchase:

Additional Polo \$45

Ahead Cap or Visor- \$20

Floppy Hat- \$35

PGA TOUR SUPERSTORE – VOLUNTEER UNIFORM PICK UP DATES & TIMES – If for any reason you are not able to pick up your uniform package on one of the days below please get with your committee chairman so they can make arrangements to pick it up for you.

Thursday February 29	10am - 7pm
Friday March 1	10am - 7pm
Saturday March 2	11am - 5pm
Sunday March 3	Closed
Monday March 4	10am – 2pm
Tuesday March 5	10am – 2pm
Wednesday March 6	10am - 7pm
Thursday March 7	10am - 7pm

VOLUNTEER HOTEL RATES

The tournament has negotiated special volunteer rates during tournament week for those of you who are interested in staying close to Bay Hill. If you are interested in the hotel options, *please contact the hotel directly* and let them know you are calling for the Arnold Palmer Invitational Volunteer Rate. *Limited space available.*

Rosen Inn
7600 International Dr
Orlando, FL 32819
Reservations: 800-825-7600
Standard room \$69

Blue Tree Resort
12007 Cypress Run Rd
Orlando, FL 32836
407-238-6063
1 bedroom \$99

Fairfield Inn & Suites
12191 South Apopka Vineland Road
Lake Buena Vista, FL 32836
Reservations: 407-239-1115
Standard room \$146

VOLUNTEER APPRECIATION BREAKFAST (Volunteers Only)

Saturday, March 2nd @ 8 am in The Landing (tent along #9 fairway...follow signs for parking in Lot 7)

Please **DO NOT park in the main club parking lot.**

Each Volunteer Committee will have a Chairman located at a colored table inside the volunteer breakfast tent – below is the list of colored tables related to each committee

RED- Volunteers/Admissions- Volunteers Services/Food, Spectator Services, Pro Am, Media, ADA

PURPLE- Player Relations- Player Services, Player Transportation, Caddie Hospitality, DR/PG, Gallery Management Marshals, Escort Marshals

BLUE- Security - Crowd Control

YELLOW- Scoring- Walking Scorers, Leader Boards, Standard Bearers, Competition Support/Shotlink

ORANGE- Sponsor Relations- Trophy, Public Venues, Sponsor Services

Green- Parking- Onsite Parking, Volunteer Parking, Universal Parking, Shuttles

COMMITTEE TRAINING MEETINGS

Saturday, March 2

Immediately following breakfast...

- Sponsor Services in the volunteer tent
- Player Services trailer in main parking lot
- Spectator Services- near the volunteer village/short game practice facility
- Crowd Control- office in volunteer village
- Standard Bearers- office in volunteer village
- Caddie Hospitality in the Caddie tent
- Public Venues in family care suite on 9 fairway

Immediately following breakfast...

At Driving Range bleachers:

- Driving Range/Putting Green
- Leader/Status Boards & Central Scoring (left side)
- Parking/Shuttles in Mastercard tent

Palmer Terrace meeting room:

- Competition Support/ Walking Scorers @ 10 am

If your committee is not mentioned here, please speak to your committee chairman. Your committee may not have a meeting

Mastercard chairs for sale in the volunteer village following the breakfast - \$10 (card only – no cash) – limited supply. Volunteers may use the chairs on course.

PARKING INFO

Spectator Shuttle Bus from Universal parking

Thursday, March 7 – Sunday, March 10

1st bus will depart for course at 6:45 am and run till 1 hour after conclusion of play

Hospitality Shuttle Schedule

Thursday, March 7 – Sunday, March 10

shuttle will begin at 9 am and run till 1 hour after conclusion of play

shuttle has 3 locations for drop off/pick up- Parking Lot 10H, hole 14 and Main Entrance by #17 green and #18 Tee Box

UBER/LYFT/TAXI

All drivers should enter through Gate C where they'll be directed to the designated drop off and pick up location near Parking Lot 8

Volunteer Parking

- Monday - Wednesday- all volunteers will park onsite in Parking Lot #10 (enter thru gate C)
- (New Location)** Thursday - Sunday- all volunteers will park offsite at the **Hyatt Grand Cypress** 1 Grand Cypress Blvd. 32836
- QR code for map to parking at Hyatt Grand Cypress



- NEW-** All volunteers will be required to have your Volunteer Parking hang tag in your vehicle to get through the security gate to access volunteer parking. Please be in uniform AND/OR have your ID badge to ride the volunteer shuttle. You will receive the hangtag when you pick up your uniform package.

Volunteer Shuttle Schedule

Monday, March 4	5:30 am – 6:30 pm (onsite Parking Lot 10)
Tuesday, March 5	5:30 am – 6:30 pm (onsite Parking Lot 10)
Wednesday, March 6	5:30 am – 8:30 pm (onsite Parking Lot 10)
Thursday, March 7	5:30 am – till 1 hour after conclusion of play (Hyatt Grand Cypress)
Friday, March 8	5:30 am – till 1 hour after conclusion of play (Hyatt Grand Cypress)
Saturday, March 9	5:30 am – till 1 hour after conclusion of play (Hyatt Grand Cypress)
Sunday, March 10	5:30 am – till 1 hour after conclusion of play (Hyatt Grand Cypress)



VOLUNTEER REWARD SYSTEM

1 - 5 years worked

- 20 - 39 hours worked = \$20 Mastercard Gift Card (no golf privilege)
- 40+ hours worked = 1 Volunteer Golf Day
(Monday, May 20 or Monday, September 16 - 8:00am or 1:30pm shotguns)

6+ years worked

- 20 - 39 hours worked = \$20 Mastercard Gift Card (no golf privilege)
- 40+ hours worked = (1) golf voucher & (1) \$20 food & beverage voucher
(Dates to play- May 1 through September 30, Monday – Friday only)

Discounted Volunteer lodge room rate with a 30 Day Booking Window – rate TBD

NEW VOLUNTEER SPONSOR - Chick-fil-A

The Chick-fil-A Greater Orlando Market is thrilled to tee off a dynamic partnership with the Arnold Palmer Invitational. As the proud sponsor of the Volunteer Program and Monday's Pro-Am, Chick-fil-A will play a vital role in enhancing the experience for participants and volunteers alike, fueled by our renowned hospitality. From the fairways to the Fan Village, swing by to see all you expect from Chick-fil-A, including our iconic Cows. This collaboration aims to create memorable moments for golf enthusiasts and families alike, combining the thrill of world-class golf with the unmatched brand of Chick-fil-A. Chick-fil-A will be providing 2 days of volunteer lunches

VOLUNTEER MEALS

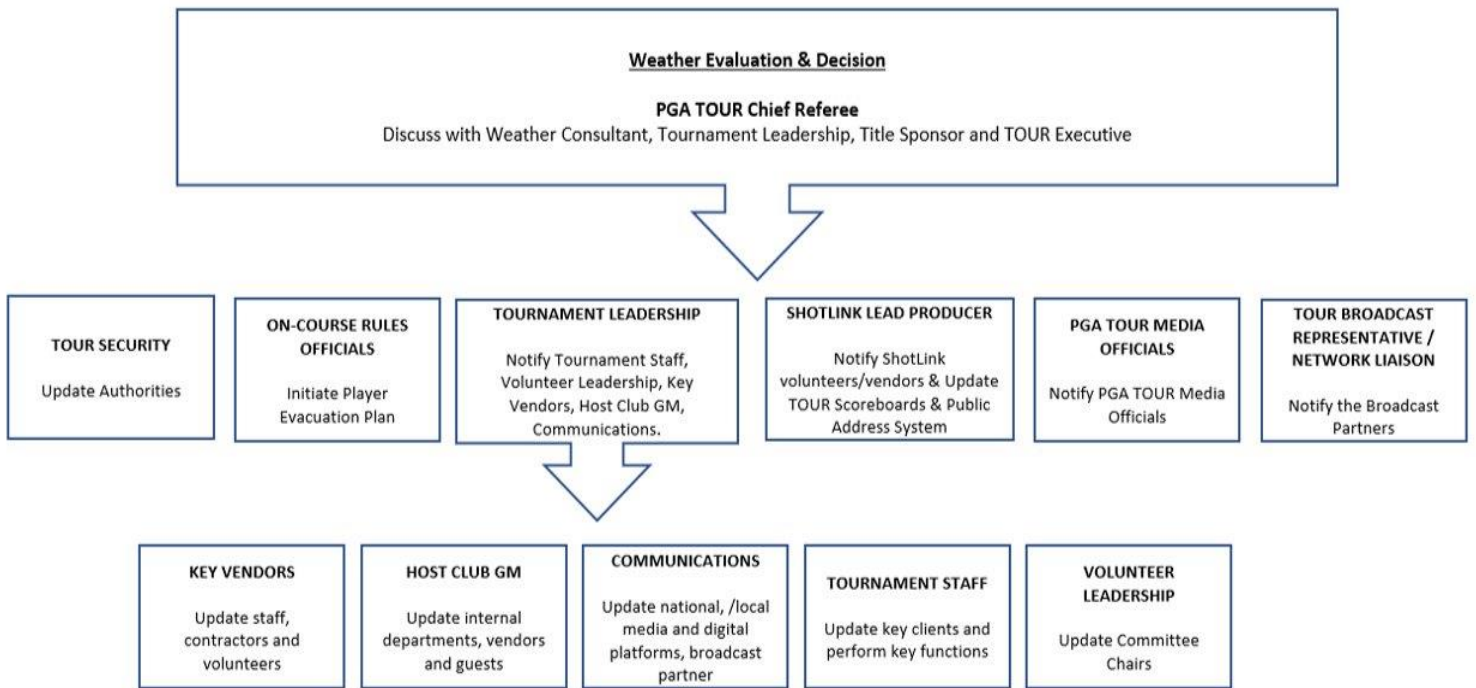
- Only volunteers in uniform with a volunteer ID will be permitted to enter the volunteer tent other than sheriff's deputies (no family members)
- Breakfast - served from 6 am - 10 am in the Volunteer Tent only
 - Coffee, Donuts, Bagels/Cream Cheese, bananas, apples and OJ
- Lunch – served from 11am – 3:30pm
 - A box lunch will be distributed to you in the volunteer tent or delivered to you depending on the committee
 - A daily voucher will be provided to all volunteers who will pick up their lunch in the volunteer tent. All volunteers whose Committee Chair has elected for bulk delivery of their committee lunches will not receive a voucher. See your Committee chair to learn the option for your committee. Box lunch schedule is as follows (subject to change)
 - Monday- Honey Baked Ham -turkey/cheese sandwich
 - Tuesday- Chick fil A – Chicken Wrap
 - Wednesday- Honey Baked Ham – ham/cheese sandwich
 - Thursday- Publix – ultimate sub
 - Friday- Chick fil A – Chicken Wrap
 - Saturday- Bagel King - oven roasted turkey/cheese sandwich
 - Sunday- Bagel King – corned beef/cheese sandwich
 - All box lunches will include: Sandwich of the day (includes cheese, lettuce and tomato), bag of chips, packaged dessert, condiments and a utensil pack.
 - Vouchers are only redeemable in the volunteer tent.
 - Volunteers are free to use concession stands but will be at their own expense.
 - Volunteers with special dietary needs are instructed to bring breakfast and lunch food for themselves

SCHEDULE OF EVENTS

Saturday, March 2	Volunteer Breakfast – 7:45am breakfast line will open and at 8 am program will begin The Landing along #9 fairway (volunteers only) Trainings/meetings following breakfast
Monday, March 4	Youth Clinic presented by Primrose Schools- 4:30 pm- 1 st tee Pro-Am Tournament – 9 am shotgun start (no paying spectators – only Pro-Am guests)
Tuesday, March 5	Pro Practice Round
Wednesday, March 6	Pro-Am Tournament –7 am - #1 & #10 tees
Thursday, March 7	First Day of Professional Play Throwback Thursday presented by Corkcicle - The Landing along #9 fairway
Friday, March 8	Second Day of Professional Play Wine & Dine on 9 presented by Jackson Family Wine - The Landing along #9 fairway
Saturday, March 9	Third Day of Professional Play Birdies & BBQ - The Landing along #9 fairway
Sunday, March 10	Fourth Day of Professional Play Patriots’ Outpost - The Landing along #9 fairway

PGA TOUR Inclement Weather Policy

<h3>WEATHER ALERT SCALE</h3> <p>WEATHER POLICY IN EFFECT OBSERVE ON-COURSE SCOREBOARDS FOR WEATHER MESSAGES</p>	
	<p>INCLEMENT WEATHER IS NOT EXPECTED TODAY ENJOY YOUR DAY!</p>
	<p>BE AWARE INCLEMENT WEATHER POSSIBLE OBSERVE ON-COURSE SCOREBOARDS FOR FURTHER UPDATES</p>
	<p>BE PREPARED INCLEMENT WEATHER APPROACHING PREPARE TO TAKE SHELTER OR EXIT THE PREMISES OBSERVE ON-COURSE SCOREBOARDS FOR FURTHER UPDATES</p>
	<p>TAKE ACTION INCLEMENT WEATHER PLAY SUSPENDED. SEEK SAFE SHELTER IMMEDIATELY OR EXIT THE PREMISES</p>
	<p>COURSE CLOSED PLAY SUSPENDED FOR THE DAY. EXIT GRANDSTANDS, TEMPORARY STRUCTURES, AND EXIT THE PREMISES</p>



Patron Severe Weather Plan Buses will be staged at main entrance area, Tarawood and Bay Hill Blvd (14th hole area).